



Understanding Working in the Health Sector

Course Context

This course is designed for learners interested in, or new to, working in the health sector. It would benefit those working within the sector to support their progression and personal development into a wide range of health care roles both NHS and private.

Student Profile

This Level 2 Certificate in Understanding Working in the Health Sector is aimed at Learners who are considering, or starting out in, a career in the health sector. It equips Learners with underpinning knowledge and understanding of the sector and roles within it. This course develops the knowledge and understanding needed to become an effective member of a health care team.

Aims

The aims of this course are to allow students to develop a knowledge and understanding of the following aspects of working in health sector occupations:

- Role of the healthcare worker
- Communication skills
- Personal development in the health sector
- Health, safety and security in the health sector
- Understanding quality standards
- Equality, diversity and inclusion

Students may register at any time and have a full year to complete their studies. The course will take around 125 hours of study to complete.

Study Method

The course is designed for study by distance learning. Students receive course manual, assignments and studyguide plus tutor support by mail and email. You can start at any time and plan your studies over a period of up to one year from the time of enrolment. The course study pack provides everything you require to complete the qualification, and no work placement is required.

Assessment

Each unit is followed by a written assignment (comprising a portfolio of evidence of learning), which is submitted and then marked by your tutor. Each portfolio will consist of a mixture of knowledge and understanding based tasks requiring text based / essay style answers.

Once marked, student receive feedback on their work from their tutor and should it be required there is the opportunity to amend and re-submit the work.

Course Accreditation

At the end of this course successful learners will receive a Certificate of Achievement by ABC Awards and a Learner Unit Summary (which lists the details of all the units you have completed as part of your course).

The course has been endorsed under the ABC Awards' Quality Licence Scheme. This means that Kendal Publishing has undergone an external quality check to ensure that the organisation and the courses it offers, meet certain quality criteria. The completion of this course alone does not lead to an Ofqual regulated qualification but may be used as evidence of knowledge and skills towards regulated qualifications in the future.

The unit summary can be used as evidence towards Recognition of Prior Learning if you wish to progress your studies in this sector. To this end the learning outcomes of the course have been benchmarked at Level 3 against level descriptors published by Ofqual, to indicate the depth of study and level of difficulty involved in successful completion by the learner.

The course itself has been designed by Kendal Publishing to meet specific learners' or employers' requirements. ABC Awards' endorsement involves a robust and rigorous quality audit by external inspectors to ensure quality is consistently met. A regular review of courses is carried out as part of the endorsement process.

ABC Awards is a leading national Awarding Organisation, regulated by Ofqual, and the Welsh Government.

Pack/Course Contents

Your study pack is dispatched in full at the time of enrolment and provides all you need to complete your studies:

- Studyguide
- Comprehensive study notes for each element of the course
- Self-assessment activities
- Assignments
- Tutor support
- Assignment marking & feedback
- Certification

Price and Payment Methods

Please refer to current price list

Summary of Course Units

The list below indicates the course structure and six study units, showing the list of accredited qualification units, the number of credits provided by each completed unit, and the guided learning hours associated with each unit.

Unit 1 Understand the role of the healthcare worker

This unit provides the knowledge required to understand the nature of working relationships, working in ways that are agreed with the employer and working in partnership with others.

Guided learning hours: 20

Unit 2 Communication skills for working in the health sector

This unit covers the different forms of communication in the health sector. Learners will become aware of the different people they may need to communicate with and the importance of establishing the appropriate form of communication for individuals. They will also investigate the importance of completing accurate records and maintaining confidentiality.

Guided learning hours: 20

Unit 3 Personal development in the health sector

In this unit learners will identify their own personal development needs and how feedback and reflection can support their personal development.

Guided learning hours: 10

Unit 4 Health, safety and security in the health sector

This unit aims to give learners an understanding of how they can assist in maintaining health, safety and security in a healthcare environment. It covers aspects such as identifying risk; relevant legislation and workplace policies and procedures; how to respond to emergency situations; and how to report issues.

Guided learning hours: 25

Unit 5 Understand quality standards in the health sector

This unit aims to give learners an understanding of how to deliver quality standards of service that address legislation, policies and procedures in the health sector. They will investigate how organisations monitor, evaluate and maintain these standards and which resources can support them.

Guided learning hours: 20

Unit 6 Equality and diversity in the health sector

This unit develops learners' understanding of the importance of equality and diversity in the health sector. Learners will understand that it's everyone's responsibility to act in ways that support equality and diversity and how to respond to behaviour that is discriminatory.

Guided learning hours: 25